

Composite Door Warranty

PVCu Profiles

All PVCu profiles, gaskets and ancillary trims have a guarantee period of ten years from the date of delivery against rot, fade and warping.

Sealed Units

Sealed units have a guarantee period of five years from the date of delivery against failure of the perimeter seals but not including minor blemishes or imperfections which may arise in the glass during the manufacturing process.

Furniture & Gearing

All furniture and gearing is guaranteed for two years from the date of delivery against failure but subject to fair wear and tear and proper maintenance.

This warranty is subject to examination of the alleged defect by Astraseal and will be repaired or replaced dependent on the results of the inspection. The warranty is strictly as detailed above and does not include the installation, adjustments or any works undertaken on Astraseal products by any person or persons other than as Astraseal employee. This warranty cannot be transferred and is valid only between Astraseal and the first party client.

Failure to have any Astraseal product installed by a certified and registered FENSA, Certass or BS 8213-4: 2016 PAS20-30 compliant installer/s will invalidate this warranty in its entirety.

Door Slab

Astraseal warrant that in the course of normal use, the surface finish of our pre-pigmented, solid colour doors will not blister, crack, chip, flake or peel, for a period of 10 years. The following Astraseal colour finishes are covered; Red, Green, Blue, Black, Snow White, Chartwell and Anthracite Grey.

All hand stained finishes e.g. Rosewood and Gold Oak have a surface warranty of 5 years.

Astraseal glazing cassettes are manufactured using injection molded ABS which is pre-coloured. The surface finish of the cassette is over-sprayed with a gloss paint to achieve the same colour as the GRP door blanks. Astraseal warrant that in the

course of normal use, the surface finish of our glazing cassettes will not blister, crack, chip, flake or peel for a period of 10 years. When exposed to direct sunlight over long periods of time, discolouration may occur, but this will be within the accepted tolerances contained within Delta E7 according to BS EN ISO 11341 for paints and varnishes.

This warranty is subject to the door being maintained in accordance with our care and maintenance instructions.

This warranty is for the original user only and is not transferable.

Astraseal accepts no liability for any indirect or consequential loss resulting from any claim against this warranty.

This warranty excludes:

- Damage from impact or neglect
- Misuse
- Poor installation
- Malicious damage
- Act of God

Maintenance

To maintain door appearance quality, we recommend that it be cleaned regularly to minimise the build up of grime and dirt, and to prolong the life of the surface. The frequency of cleaning will vary by the door's position and the environmental conditions in which it is fitted but, in general cleaning should take place not less than bi-monthly.

Accidental dents or scratches may be repaired by applying fiberglass filler, similar to that used for automotive body repair, rubbing it down and painting with touch up paint.

Do:

Frequently wash down the door surface with warm soapy water (washing up liquid is suitable) and wipe dry softly with a soft cloth.

Don't:

- Use abrasive cleaners or scouring pads on the surface of the door.
- Use high pressure or steam cleaners.
- Use any type of bleach, solvent (e.g. white spirits, methylated spirits, cellulose thinners, nail varnish remover) or adhesive.